

REMARKS**Amendments to the Claims**

Claims 30 and 40 are the base claims of the pending claims.

Claims 30 and 40 have been amended to recite that the load testing scripts are "human-readable" load testing scripts. Support for these amendments can be found in the specification, for example, on page 14, lines 11-14. Claims 30 and 40 have been further amended to recite that capturing calls on a computer system is done by an "in-memory replacement of the calls." Support for these amendments can be found in the specification, for example, on page 8, lines 3-8. The term "the steps comprising" in Claim 30, as amended, can be found in Claim 30, as previously presented. No new matter has been added.

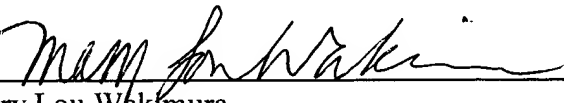
Information Disclosure Statement

A Supplemental Information Disclosure Statement (SIDS) is being filed concurrently herewith to cite brochures for EMPOWER/CS and EMPOWER. Entry of this SIDS is respectfully requested. It is noted that the versions of EMPOWER/CS and EMPOWER described in the brochures preceded the claimed invention and did not include at least the "in memory replacement" as now recited in the base claims.

If the Examiner feels that a telephone conference would expedite prosecution of this case, the Examiner is invited to call the undersigned.

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